

Prema Yoga Studio

Cancellation & Attendance Policy

All amounts are in Australian Dollars (AUD) unless otherwise specified.

Cancellation by Participant

We understand that circumstances can change. The following policy aims to balance fairness with the logistical commitments involved in preparing our events.

For both in-person and online events:

- **More than 30 days before the event:**
Refund less a **\$150 administrative and transaction fee**

In-person events:

- **14–30 days before the event:**
50% refund of the total amount paid
- **0–14 days before or after the event has started:**
No refunds, except in exceptional circumstances (e.g., medical emergencies), which must be submitted in writing and will be considered at our discretion

Online (livestream) events:

- **14–30 days before the event:**
75% refund of the total amount paid
- **0–14 days before or after the event has started:**
No refunds, except in exceptional cases

Deposits are considered part of your total payment and are included in the refund calculation according to the timelines outlined above. If the event is cancelled by Prema Yoga Studio or the iRest Institute, your full payment including the deposit will be refunded.

Online attendees: Please ensure you have a stable internet connection. We cannot refund missed sessions due to technical issues on the participant's end.

Cancellation by Prema Yoga Studio or iRest Institute

Should we need to cancel an event, a **full refund** of all fees paid (including deposits) will be issued.

We are **not responsible for any incidental or travel-related costs**. We strongly recommend purchasing **travel insurance**, especially for interstate or international travel.

Attendance Requirements for iRest® Trainings

To receive certification for iRest Level 1 or Level 2 trainings, **full live real-time attendance** is required. Participation must be present and focused throughout all sessions.

While discouraged, we recognize that at times it may be absolutely unavoidable to miss small portions of the training. In this case, please let us know **prior to registration**, and we will consider your request. Approval is not guaranteed and must be obtained in advance, except in the case of exceptional circumstances that result in an unexpected absence during the event.

Should your request be approved:

- A **\$150 fee** will apply to coordinate and provide make-up activities
- Any make-up activities requiring the supervised support of an iRest Mentor will incur additional fees of **US\$100 per hour**

Please reach out prior to registration so your needs and any resulting fees can be clearly discussed and assessed.

Limitation of Liability

By registering, you agree to take full responsibility for your physical, emotional, and mental well-being. You release Prema Yoga Studio, its facilitators, assistants, and venues from any liability for injury, illness, or loss related to your participation.

For all questions, please contact: info@premayoga.com.au
